

Permit-less Parking

Transportation
Services Advisory Committee
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TEXAS A&M UNIVERSITY
Transportation Services

WHERE WE WERE & WHERE WE ARE HEADED



PHASE 2 (2018 THRU 2020)

02

- Continued issuing citations via LPR.
- Full permit-less parking at RELLIS.
- Required all faculty/staff/students, on main-campus, to input license plate when registering for parking.
- Began testing license plates as permits using LPR. (rules, set-up)

PHASE 1 (2012)

01

- Began using “License Plate Recognition” (LPR) technology for identifying vehicles on hot list.
- *Three or more unpaid citations.*
- *Fines exceeding \$110.00.*
- *Any citation balance due older than 90 days.*

PHASE 3 (2021- 2022)

03

▶ PARKING REGISTRATION YEAR

- License plate = parking permit for ungated surface lots.
- “Access device” (toll tag/ID/barcode/magstripe) for gated facilities (lots and garages)
- Hangtags issued for special use permits (MTN/Service/1AM).
- LPR will enforce for citations and permits.

The Challenge

- Extensive consultation with peers including site visits, but we have the most complex system in the country.
- On-campus total spaces = of 39,857 spaces (12,225 are gated spaces).
- RELLIS gave us ability to gather lessons learned; major difference – built parking program from scratch.
- Majority of our parking program is simple; the minority parking rules pose a greater challenge.
 - *Business rules – require extra time in planning to ensure the customer experience is not inhibited.*
 - *Pull together a small group of DPRs (departmental parking reps) to work through business rule piece.*



The Challenge cont'd

Business Permits

- Business permits = departments
but LPR = individuals
- Access methods today = Access methods in
permit-less world.
- The permit usage will be the same for the individual,
but the business permit tracking will be a *little*
different for the DPR and managed via
enhancements on the secure DPR webpage.



What does a
Permit-less
campus look
like?



- Customers in ungated facilities will NOT be issued a permit – your plate authorizes your parking access.
- Customers in gated facilities will be issued an access device.
- Device will be issued ONCE and reactivated upon registration. Can continue to utilize current access methods (toll tags, IDs).
- Will honor “Any Valid Parking” in designated lots for events.
 - *Parking access for events will be tied to a barcode from your parking account.*
- Most customers will NOT experience a change and will most likely prefer not having a permit.



What does Parking Registration Look Like? *The same!*




- Faculty/staff may continue to add up to three license plates.
- Students add one license plate.
- All customers can change their license plates at any time.
- Continue to offer permit exchange and waitlist.

Does a Permit-less campus add benefit?



- Technology allows us to circulate campus more often and as a result peers tell us they do issue more tickets.
- Reduces waste by NOT purchasing permits every year.
- You cannot forget or lose your permit! WHOOP!
 - No need to display a permit or transfer it from vehicle to vehicle – employees can register each of their vehicles (up to 3) and no need to remember to move the permit



**How does this affect
me?**



- **Customers that park in a gated areas will get access devices, much like they get permits today.**
- **Access device will be barcode and magstripe.**
 - *Most students use barcode readers already in place today and find it is faster than swiping – if you park behind a gate, you can test it out now if you aren't already doing it!*
- **Ensure license plates are registered (CORRECTLY).**
- **Permit exchange and waitlist will remain.**
 - *Your license plate authorizes your parking so you will not need to come to the office to exchange when you move to a new location.*
- **This will be different, but extensive ongoing work to ensure customer experience is minimally affected and customer service is maintained.**





Questions?